

## **Detailed Terms & Conditions**

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Offer	Offer 1: Get 50% instant discount up to INR 250 on a minimum booking of two movie tickets through PVR INOX Cinemas Retail POS, PVR & INOX App, PVR & INOX Mobile Website or PVR & INOX Website and paying via DBS Bank Credit Card/Debit Card. (Every Fri-Sun)  Offer 2: Get 20% instant discount up to INR 150 on a minimum order value of INR 750 on Food & Beverage ("F&B") transactions when ordering through PVR INOX Cinemas Retail POS, PVR & INOX App, PVR & INOX Mobile Website or PVR & INOX Website and paying via DBS Bank Credit Card/Debit Card. (Every Fri-Sun)
Offer Period	Start Date – 20 <sup>th</sup> September 2024 End Date – 27 <sup>th</sup> October 2024 every Friday-Sunday
Steps to redeem	At the Box Office/F&B Candy  1. Visit your nearest PVR INOX Cinemas.  2. At the cinema, for movie tickets choose the movie, show time, and seats of your choice at the Box Office and complete the transaction at the at Retail POS. Discount will be automatically picked up by the Retail POS on swiping of valid DBS Bank Credit & Debit Cards.  3. At the cinema for F&B, place your order at the candy/F&B counter and complete the transaction at the at Retail POS. Discount will be automatically picked up by the Retail POS on swiping of valid DBS Bank Credit & Debit Cards.  4. Any additional amount has to be borne by the customer.  Online through Website & App  1. Visit PVR INOX Website www.pvrcinemas.com or www.inoxmovies.com / download and log in to PVR INOX App.  2. On website/App select your city, cinema, movie, show date, show time, and seats of your choice and proceed to choose your F&B Combo.  3. Proceed to pay and select Bank Offers. Under the bank offers choose DBS Bank Offer.  4. Kindly share your consent and accept the offer Terms & Conditions of the offer  5. Enter your card details and click on "Pay" to avail the offer.  6. Pop-up with a "Congratulations! You have successfully availed your offer" confirmation message will appear.  7. Any additional amount has to be borne by the customer.

Offer Terms &	Offer 1:
Conditions	Valid only on Fridays, Saturdays & Sundays.
	<ol> <li>The offer is applicable to all DBS Bank Credit &amp; Debit Card holders only.</li> </ol>
	Offer is applicable on Movie Tickets only.
	Offer is applicable only on Fridays, Saturdays and Sundays of the calendar month.
	<ol><li>Offer is applicable on a minimum purchase of two movie tickets.</li></ol>
	Maximum one discounted transaction can be availed per card per month.
	<ol> <li>Maximum discount is up to INR 250 on the second ticket value. Any additional amount has to be borne b the customer.</li> </ol>
	Card member has to use valid DBS Bank Credit &     Debit Cards Card to avail the offer.
	<ol> <li>For Digital Transactions, card member has to opt for said discount from the Bank Offers and Discounts section.</li> </ol>
	10. For transactions at Retail POS, discount will be automatically picked up by the Retail POS on swiping of valid DBS Bank Credit & Debit Card Card.
	11. Please send your queries to feedback@pvrcinemas.com or give a call at 8800900009 between Mon- Sun (10AM- 9PM) if discount has not been processed.
	<ol> <li>Discount is applicable only on the second ticket price convenience fee is levied on each ticket (as applicable).</li> </ol>
	13. Card members will have to buy movie tickets through PVR INOX Cinemas Retail POS, PVR & INOX App, PVR & INOX Mobile Website or PVR & INOX Websit (www.pvrcinemas.com or www.inoxmovies.com) to avail offer on Movie Tickets.
	14. Offer is valid only for customers coming directly on PVR & INOX App, PVR & INOX Mobile Website and PVR & INOX Website (www.pvrcinemas.com or www.inoxmovies.com) and not via any other website/app.

website/app.

- 15. This offer cannot be combined with any other on-going offer/discount/promotion available on PVR INOX Website (www.pvrcinemas.com or www.inoxmovies.com), PVR INOX App, PVR INOX Mobile Website and PVR INOX Retail POS (Box Office POS).
- 16. Movie tickets are subject to availability at the respective PVR INOX Cinema.
- 17. Offer VALID at PVR INOX Box Office (EXCEPT for INOX Raj Imperial Surat, Siliguri Orbit, Siliguri City Center, Panchkula NH22, Raipur City Centre, Bhiwadi Genesis Mall, Kolkata Hind, Jorhat ABS Mall, Srinagar Shivpora, Vellore Salvem Square, Atria Mall Worli, R Mall Thane, Gurgaon Ardee Mall, Delhi Rcube, Delhi Epicuria and Mumbai Metro, Opulent Cinema (Ghaziabad), PVR Keshar (Gwalior), Chandigarh, Pathankot, Srinagar, Kalka, Jorhat, Bhiwadi & Siliguri
- 18. Tickets once bought through PVR INOX Website (www.pvrcinemas.com or www.inoxmovies.com), PVR INOX App, PVR INOX Mobile Website, PVR INOX Box Office or F&B POS, shall be considered sold and cannot be cancelled, refunded or exchanged in any form whatsoever.
- 19. Once the booking is completed, the confirmation email/SMS received from www.pvrcinemas.com or www.inoxmovies.com needs to be scanned/exchanged with cinema representative to enter the cinema premises.
- 20. Card member/Users shall not be entitled to compensation/benefits in any form whatsoever in lieu of the offer being availed.
- 21. PVR INOX Ltd. & DBS Bank Credit & Debit Cards reserves the right to disqualify any Card member/User(s) from the benefits of the Program. In case of any fraudulent activity, prosecution will be carried according to the purpose of availing the benefits under the Program.
- 22. PVR INOX Ltd. & DBS Bank Credit & Debit Cards reserves the right to modify/withdraw/discontinue all or any of the terms applicable to the Offer/Program without assigning any reason or without any prior intimation whatsoever.
- 23. PVR INOX Ltd. general rules & regulations are applicable.

- 24. Card members are not bound in any way to participate in this program. Any such participation is voluntary and the same is being made purely on a "best effort basis".
- 25. PVR INOX Ltd. & DBS Bank Credit & Debit Cards reserves the right at any time without prior notice to add, alter, modify, all or any of these terms and conditions or replace, wholly or in part, this program by any other program, whether similar to this program or not or to withdraw it altogether.
- 26. In addition to the above, this offer on the website is also subject to www.pvrcinemas.com or www.inoxmovies.com and DBS Bank Credit & Debit Cards general Terms of Use. Kindly refer to www.pvrcinemas.com or www.inoxmovies.com Terms & Conditions on the homepage.
- 27. Card member/User shall be required to give personal information and card details for the tickets purchased on PVR INOX App, PVR INOX Mobile Website and PVR INOX Website (www.pvrcinemas.com or www.inoxmovies.com)
- 28. In case of any disputes, PVR INOX Ltd. decision will be final.

## Offer 2:-

- "DBS Bank Credit & Debit Card 20% Off" on F&B up to INR 150 per card in a month valid only on Fridays, Saturdays & Sundays.
- 2. The offer is applicable to all DBS Bank Credit & Debit Card holders only.
- 3. Offer is applicable on Food & Beverages transactions only.
- 4. Offer is applicable only on Fridays, Saturdays and Sundays of the calendar month.
- 5. Offer is applicable on a minimum transaction value of ₹750.
- 6. Maximum one discounted transaction can be availed per card per month.
- 7. Maximum discount is up to INR 150 can be availed. Any additional amount has to be borne by the customer.
- 8. Card member has to use valid DBS Bank Credit & Debit Card to avail the offer.

- For Digital Transactions, card member has to opt for said discount from the Bank Offers and Discounts section.
- For transactions at Retail POS, discount will be automatically picked up by the Retail POS on swiping of valid DBS Bank Credit & Debit Card Card.
- 11. Please send your queries to feedback@pvrcinemas.com or give a call at 8800900009 between Mon- Sun (10AM- 9PM) if discount has not been processed.
- 12. Discount is applicable only on the F&B transactions, convenience fee is levied on each ticket (as applicable).
- 13. In case of online transactions card members will have to buy movie tickets through PVR & INOX App, PVR & INOX Mobile Website or PVR & INOX Website (www.pvrcinemas.com or www.inoxmovies.com) to avail offer on F&B.
- 14. Offer is valid only for customers coming directly on PVR & INOX App, PVR & INOX Mobile Website and PVR & INOX Website (www.pvrcinemas.com or www.inoxmovies.com) and not via any other website/app.
- 15. This offer cannot be combined with any other on-going offer/discount/promotion available on PVR INOX Website (www.pvrcinemas.com or www.inoxmovies.com), PVR INOX App, PVR INOX Mobile Website and PVR INOX Retail POS (F&B POS).
- 16. Offer VALID at PVR INOX Box Office (EXCEPT for INOX Raj Imperial Surat, Siliguri Orbit, Siliguri City Center, Panchkula NH22, Raipur City Centre, Bhiwadi Genesis Mall, Kolkata Hind, Jorhat ABS Mall, Srinagar Shivpora, Vellore Salvem Square, Atria Mall Worli, R Mall Thane, Gurgaon Ardee Mall, Delhi Rcube, Delhi Epicuria and Mumbai Metro, Opulent Cinema (Ghaziabad), PVR Keshar (Gwalior), Chandigarh, Pathankot, Srinagar, Kalka, Jorhat, Bhiwadi & Siliguri
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- 22. PVR INOX Ltd. general rules & regulations are applicable.
- 23. Card members are not bound in any way to participate in this program. Any such participation is voluntary and the same is being made purely on a "best effort basis".
- 24. PVR INOX Ltd. & DBS Bank Credit & Debit Cards reserves the right at any time without prior notice to add, alter, modify, all or any of these terms and conditions or replace, wholly or in part, this program by any other program, whether similar to this program or not or to withdraw it altogether.
- 25. In addition to the above, this offer on the website is also subject to www.pvrcinemas.com or www.inoxmovies.com and DBS Bank Credit & Debit Cards general Terms of Use. Kindly refer to www.pvrcinemas.com or www.inoxmovies.com Terms & Conditions on the homepage.
- 26. Card member/User shall be required to give personal information and card details for the tickets purchased on PVR INOX App, PVR INOX Mobile Website and PVR INOX Website (www.pvrcinemas.com or www.inoxmovies.com)
- 27. In case of any disputes, PVR INOX Ltd. decision will be final.

## General Terms & Conditions

- This Offer is brought to you by DBS Bank India Limited ("DBS"/ "DBS Bank")
- In all matters relating to the Offer, including but not limited to the eligibility of a Customer, the decision of DBS Bank shall be final and binding in all respects.

- DBS Bank reserves the right, at any time, without prior notice and liability and without assigning any reason whatsoever, to add/alter/modify/change or vary any or all of these terms and conditions or to replace, wholly or in part, this Offer by another offer, whether similar to this offer or not, or to extend or withdraw it altogether.
- The Offer is non-transferable, non-negotiable and cannot be exchanged or redeemed for cash or kind.
- DBS Bank shall not be liable for any loss or damage arising due to force majeure event.
- In the event of any misuse, fraud or abuse of the Offer by the Customer, DBS Bank reserves the right to deny the offer.
- In no event the entire liability of DBS Bank under this Offer shall exceed the amount of Voucher under this Offer.
- In the event of any inconsistency between the Terms & Conditions and any advertising, promotional publicity and other materials relating to or in connection with this Offer, these Terms and Conditions shall prevail.
- Tax liability arising from the Offer, if any, will be solely borne by the customer.
- DBS Bank shall not be liable to for any indirect, punitive, special, incidental or consequential damages arising out of or in connection with the Offer.
- DBS Bank makes no warranty or representation towards the quality, service, type, use, suitability, delivery, merchantability of the goods and services purchased during the Offer or through the Voucher and shall not entertain any dispute regarding the same. Terms and conditions specified by the respective third-party seller/service provider are applicable. Any dispute about the same must be resolved directly with seller of goods and services and DBS is not liable for any defect in the quality of the goods/ deficiency in the services. DBS is not an agent of any customer or vice versa.
- Participation in the Offer is voluntary and by participating in the Offer, you are deemed to have read, understood and accepted these Terms and Conditions.
- DBS Bank reserves the right to disqualify any Customer from the benefits of this Offer if any fraudulent activity is identified as being carried out for the purpose of availing the benefits under the Offer terms and conditions or otherwise by use of the Debit Card.
- This Offer will be governed by the laws of India and shall be subject to the jurisdiction of courts in Mumbai.
- These terms and conditions are not in derogation of Debit Card and Credit Card terms and conditions, as updated from time to time.
- All customer queries/dispute on the Offer should be raised during the Offer Period or within 30 days of expiry of the Offer Period. For any disputes, the customer may

- be required to furnish documents as may be required by the Bank/Merchant, for the case to be taken for further investigation.
- The Offer is subject to applicable laws and regulatory guidelines/ regulations and as per DBS Bank's extant guidelines from time to time.
- The Offer is not available wherever prohibited and/ or on products/ services for which such programs cannot be offered for any reason whatsoever.