

## **Terms and Conditions for INR 50 Cashback on registering valid Email ID on Bajaj Finserv DBS Bank SuperCard (“SuperCard”):**

SuperCard Cardholders (“Cardholders”), who are eligible for this Offer as per the Eligibility Criteria mentioned below, will get INR 50 Cashback, in accordance with the Terms and Conditions of this Offer.

**Offer Period:** Offer valid up to 31-August-2024

**Eligibility Criteria:** Cardholders who have (i) a valid SuperCard (ii) received the communication (SMS/WhatsApp) from the Bank informing about this Offer; and (iii) registered a valid and correct Email ID with the Bank within the Offer Period and in accordance with the **“Steps to register your Email ID with the Bank”** provided below.

### **Steps to register your Email ID with the Bank:**

#### **1. Mobile App: (Only for Android Users)**

- Log in to the DBS Card+ mobile App.
- Choose ‘Profile’ from the bottom of the screen.
- Go to ‘Email’ section and click on the arrow.
- Click on ‘Change email’ at the bottom of the screen.
- Update your valid and correct Email ID.
- Submit the OTP triggered to your registered mobile number and the new valid email ID.
- Your request will be initiated, and the new valid email ID would be updated in the Bank’s records as your Registered Email ID within 6 to 8 hours.

#### **2. Customer Service Helpline:**

Cardholders can contact the Bank’s 24 hours Customer Service number: 1860 267 6789 and raise a request for registering their valid and correct Email ID in the Bank’s records.

**Note – Once the new valid email ID has been registered in the Bank’s records in accordance with the steps mentioned above, Cardholders shall receive all communications and correspondence from the Bank, including their Billing Statements, on such Registered Email ID.**

### **Terms and Conditions**

- This Offer is brought to you by DBS Bank India Limited (“Bank”).
- This Offer is applicable only for Cardholders who fulfil the Eligibility Criteria as mentioned above.
- The process for registering a valid and correct email ID with the Bank is as mentioned above under **“Steps to register your Email ID with the Bank”**.
- This Offer is valid only once per Eligible Cardholder during the Offer Period.
- The Cashback of INR 50 will be posted to the Eligible Cardholder’s card account within 90 days from the date of registration of valid and correct email ID with the Bank, provided that the Billing Statement, sent at the Cardholder’s Registered Email ID, immediately following the date of registering such Email ID with the Bank, is successfully delivered as per the Bank’s records.

- Cardholders understand, agree, and accept that they shall be solely responsible and liable for submitting a valid and correct email ID for the purposes of registration with the Bank, and the Bank shall not be responsible / liable for any incorrect or invalid email ID registered with the Bank. If it comes to the knowledge of the Bank that any Cardholder has registered / submitted with the Bank an incorrect or invalid email ID, the Bank reserves sole discretion to deny or withdraw any benefits under this Offer.
- In the event of any misuse, fraud, abuse or breach of the Offer Terms and Conditions by any Cardholder, for the purpose of availing the benefits under this Offer or otherwise by use of the SuperCard, the Bank reserves the right to deny or withdraw the benefits under this Offer.
- The Bank shall not be obliged to make any public announcements about the results of this Offer.
- In all matters relating to this Offer, the decision of the Bank shall be final and binding.
- This Offer shall not be available wherever it is prohibited under law and / or cannot be made for any reason whatsoever.
- Other than the Cashback of INR 50, Cardholders shall not be entitled to any compensation / benefits whatsoever, in lieu of the Offer being availed.
- Participation in this Offer is voluntary. By participating in the Offer, Cardholders are deemed to have read, understood, and agreed to be bound by the Terms and Conditions contained herein.
- If a Cardholder, who is eligible for this Offer as per the criteria mentioned above, ceases to be a Cardholder for any reason and at any time during the Offer Period, prior to the INR 50 Cashback being posted to such Cardholder's Card Account, all the benefits under the Offer shall lapse and the INR 50 Cashback shall not be available thereafter to such Cardholder.
- Any dispute or claim arising out of or in relation to this Offer must be preferred by a Cardholder as per the Bank's grievance policy available on <https://www.dbs.com/in/treasures/common/redressal-of-complaints-and-grievances.page>.
- All queries, disputes or claims with regards to this Offer must be preferred within the Offer Period or within 90 days from the end of Offer Period.
- In the event of any inconsistency between these Terms and Conditions and any advertising, promotional or publicity materials relating to or in connection with this Offer, these Terms and Conditions shall prevail.
- Cardholders hereby consent to the Bank's collection and use of their personal data and the disclosure of such personal data for the purpose of this Offer. Towards this end, Cardholders agree to the terms of the Bank's Privacy Policy, a copy of which can be found at <https://www.dbs.com/digibank/in/privacy-policy.page>.
- The Bank reserves the right, in its sole discretion, at any time, without prior notice and without assigning any reason whatsoever, to add/alter/modify/change/vary these Terms and Conditions or to replace, wholly or in part, this Offer by another offer, whether similar to this Offer or not, or to extend/withdraw/discontinue this Offer altogether.
- The Terms and Conditions of this Offer shall be in addition to, and not in derogation of, the Cardmember Agreement and SuperCard terms and conditions, as available at <https://www.dbs.com/in/credit-cards/supercard/terms-and-conditions.html>.
- All taxes, duties, levies or other statutory dues and charges payable in connection with the benefits accruing under this Offer shall be borne solely by the Cardholder and the Bank will not be liable in any manner whatsoever for any such taxes, duties, levies, or other statutory dues and charges.

- This Offer shall be governed by the laws of India and all disputes under this Offer are subject to the exclusive jurisdiction of the competent courts in Mumbai.
- Cardholders agree to indemnify the Bank and hold the Bank harmless against all damages, losses, expenses, charges, claims, and costs (including legal costs) suffered or incurred by the Bank because of (a) such Cardholder's breach of these Terms and Conditions; and/or (b) such Cardholder availing this Offer for an unlawful purpose or in a manner not authorized by law.
- This Offer is subject to applicable laws and regulatory guidelines, regulations, circulars etc. and as per the Bank's extant guidelines and policies from time to time.
- The Bank shall not be liable to any Cardholder for any indirect, punitive, special, incidental, or consequential damages arising out of or in connection with this Offer.
- The Bank shall not be liable for any loss or damage arising due to a force majeure event.
- This Offer is non-transferable, non-negotiable and cannot be exchanged or redeemed for cash or kind.
- For any queries related to this Offer, Cardholders can write to the Bank on [supercardcare@dbs.com](mailto:supercardcare@dbs.com) or contact on the 24 hours Customer Service number: 1860 267 6789.