Terms and Conditions for Amazon Voucher Offer ("Offer") on Activation of Bajaj Finserv DBS Bank SuperCard ("SuperCard"):

SuperCard Cardholders ["Cardholder(s)"], who are eligible for this Offer as per the Eligibility Criteria mentioned below, will get an Amazon Gift Voucher of INR 250 ("Voucher"), in accordance with the Terms and Conditions of this Offer.

Offer Validity Period: 90 Days from the date of SuperCard issuance.

Eligibility Criteria: Cardholders who have (i) a valid SuperCard (ii) received the communication (SMS/WhatsApp/Email) from the Bank informing about this Offer; (iii) registered for the Offer as per "Steps to register for this Offer" mentioned below; and (iv) perform the first transaction of INR 500 or more on Fuel, Groceries, or Bill Payments using their SuperCard during the Offer Validity Period mentioned above.

Steps to register for this Offer:

- Cardholders, who fulfil Point No. (i) and (ii) of the Eligibility Criteria mentioned above will have to register for this Offer by sending the Short Code, as mentioned in the Offer communication sent by the Bank, via SMS on "**56070**". The SMS must be sent from the mobile number which has been registered with the Bank for the SuperCard ("Registered Mobile Number").
- Once the Cardholder registers for the Offer in the manner specified above, he/she will receive an acknowledgement SMS, confirming their registration for the Offer.

General Terms and Conditions

- Once a Cardholder has registered for this Offer as per the Steps mentioned above, in order to receive the Voucher, Cardholders have to perform the first transaction of INR 500 or more on Fuel, Groceries, or Bill Payments using their SuperCard during the Offer Validity Period mentioned above.
- Upon performing the first transaction as mentioned above, Eligible Cardholders shall be entitled to receive the Voucher.
- Spends incurred on settled transactions only will be considered eligible for the Voucher. If the transaction/s fails, is disputed or fraudulent, or gets reversed due to any reason, the Cardholder shall not be eligible for the Voucher.
- The Voucher will be sent at the Cardholder's Registered Mobile Number vis SMS within 90 days from the end of Offer Validity Period.
- This Offer is brought to you by DBS Bank India Limited ("Bank").
- This Offer is applicable only for Cardholders who fulfil the Eligibility Criteria as mentioned above.
- This Offer is valid only once per Eligible Cardholder during the Offer Period.
- Cardholders understand, agree, and accept that they shall be solely responsible and liable for registering for this Offer as per the Steps mentioned above. The Bank shall not be responsible / liable if the Cardholder does not receive the Voucher due to any discrepancy in the registration for the Offer, or disqualification on account of any transaction not being settled, failing, being disputed or fraudulent, or getting reversed.

- In the event of any misuse, fraud, abuse or breach of the Offer Terms and Conditions by any Cardholder, for the purpose of availing the benefits under this Offer or otherwise by use of the SuperCard, the Bank reserves the right to deny or withdraw the benefits under this Offer.
- The Bank shall not be obliged to make any public announcements about the results of this Offer.
- In all matters relating to this Offer, the decision of the Bank shall be final and binding.
- This Offer shall not be available wherever it is prohibited under law and / or cannot be made for any reason whatsoever.
- Other than the Voucher, Cardholders shall not be entitled to any compensation / benefits whatsoever, in lieu of the Offer being availed.
- Participation in this Offer is voluntary. By participating in the Offer, Cardholders are deemed to have read, understood, and agreed to be bound by the Terms and Conditions contained herein.
- If a Cardholder, who is eligible for this Offer as per the criteria mentioned above, ceases to be a Cardholder for any reason and at any time during the Offer <u>Validity</u> Period, prior to the Voucher being sent to such Cardholder's Registered Mobile Number, all the benefits under the Offer shall lapse and the Voucher shall not be available thereafter to such Cardholder.
- Any dispute or claim arising out of or in relation to this Offer must be preferred by a Cardholder as per the Bank's grievance policy available on https://www.dbs.com/in/treasures/common/redressal-of-complaints-and-grievances.page.
- All queries, disputes or claims with regards to this Offer must be preferred within the Offer Validity Period or within 90 days from the end of Offer Validity Period.
- In the event of any inconsistency between these Terms and Conditions and any advertising, promotional or publicity materials relating to or in connection with this Offer, these Terms and Conditions shall prevail.
- Cardholders hereby consent to the Bank's collection and use of their personal data and the disclosure of such personal data for the purpose of this Offer. Towards this end, Cardholders agree to the terms of the Bank's Privacy Policy, a copy of which can be found at https://www.dbs.com/digibank/in/privacy-policy.page.
- The Bank reserves the right, in its sole discretion, at any time, without prior notice and without assigning any reason whatsoever, to add/alter/modify/change/vary these Terms and Conditions or to replace, wholly or in part, this Offer by another offer, whether similar to this Offer or not, or to extend/withdraw/discontinue this Offer altogether.
- The Terms and Conditions of this Offer shall be in addition to, and not in derogation of, the Cardmember Agreement and SuperCard terms and conditions, as available at https://www.dbs.com/in/credit-cards/supercard/terms-and-conditions.html.
- All taxes, duties, levies or other statutory dues and charges payable in connection with this Offer shall be borne solely by the Cardholder and the Bank will not be liable in any manner whatsoever for any such taxes, duties, levies, or other statutory dues and charges.
- This Offer shall be governed by the laws of India and all disputes under this Offer are subject to the exclusive jurisdiction of the competent courts in Mumbai.
- Cardholders agree to indemnify the Bank and hold the Bank harmless against all damages, losses, expenses, charges, claims, and costs (including legal costs) suffered or incurred by the Bank because of (a) such Cardholder's breach of these Terms and Conditions; and/or (b) such Cardholder availing this Offer for an unlawful purpose or in a manner not authorized by law.
- This Offer is subject to applicable laws and regulatory guidelines, regulations, circulars etc. and as per the Bank's extant guidelines and policies from time to time.

- In no event shall the entire liability of the Bank under this Offer exceed the amount/value of the Voucher which can be availed under this Offer.
- The Bank shall not be liable to any Cardholder for any indirect, punitive, special, incidental, or consequential damages arising out of or in connection with this Offer.
- The Bank shall not be liable for any loss or damage arising due to a force majeure event.
- This Offer is non-transferable, non-negotiable and cannot be exchanged or redeemed for cash or kind.
- For any queries related to this Offer, Cardholders can write to the Bank on supercardcare@dbs.com or contact on the 24 hours Customer Service number: 1860 267 6789.