

Step-by-step User Guide - Enabling SMS / Email Alert

Step 1: Login to DBS IDEAL with your user credentials.



Step 2: Click on the bell icon on the top right corner of the DBS IDEAL dashboard.





Step 3: Click on 'notifications'.

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Step 4: You will be redirected to the 'Alert Notification' page.

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Step 5: Click on 'Create and Manage Alerts' and scroll to 'Credit & Debit Confirmation Alert' under the Fund Transfer section.



Step 6: Click on 'Create personalized alert' button next to it.



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Step 7: Select the account number for which the SMS / Email Alerts are needed.

Step 8: Select the transaction type/s for which alert is needed.

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Step 9: Select the start date when alert is registered, you'll start receiving the alerts from the next day.

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Step 10: Select the mode of receiving Alerts. Either select from the existing list of email IDs & phone numbers or add new email ID or phone number.

Note: Upto 5 email IDs & phone numbers can be added.

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Step 11: You will start seeing the newly added email ID and/or phone number in the drop down.

Step 12: Click on submit when all the required email IDs and phone numbers are selected for SMS / Email alerts.

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