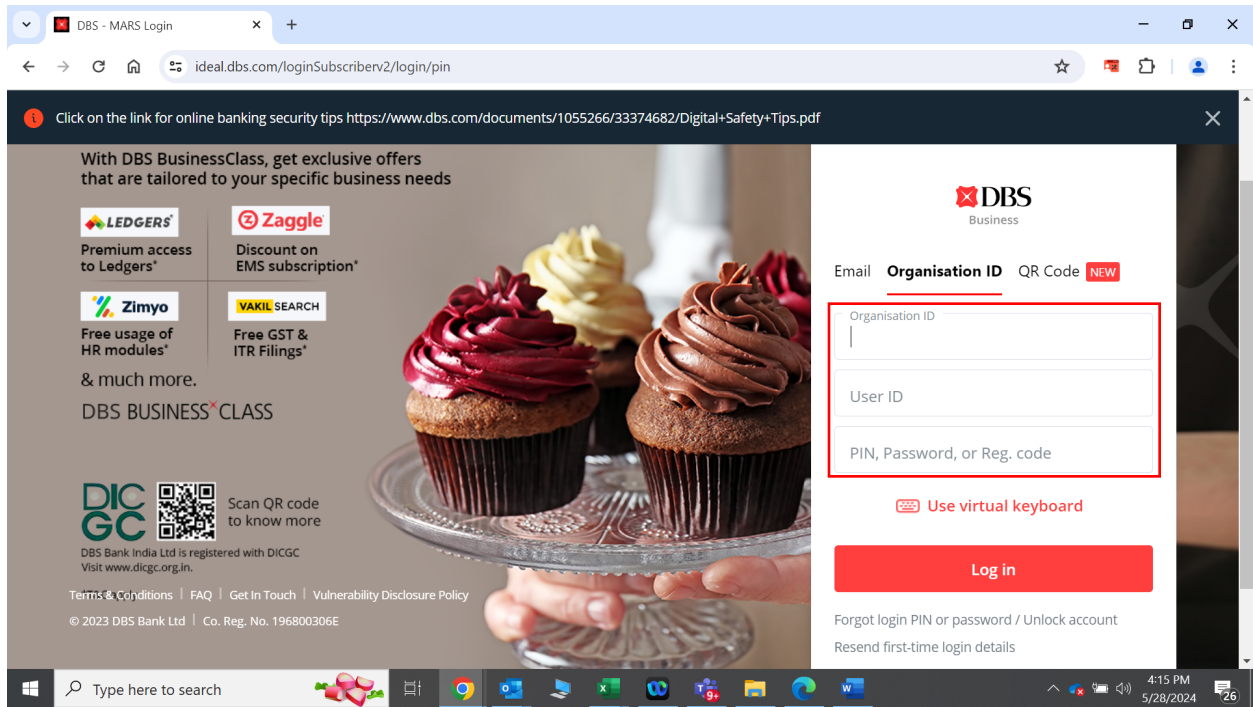
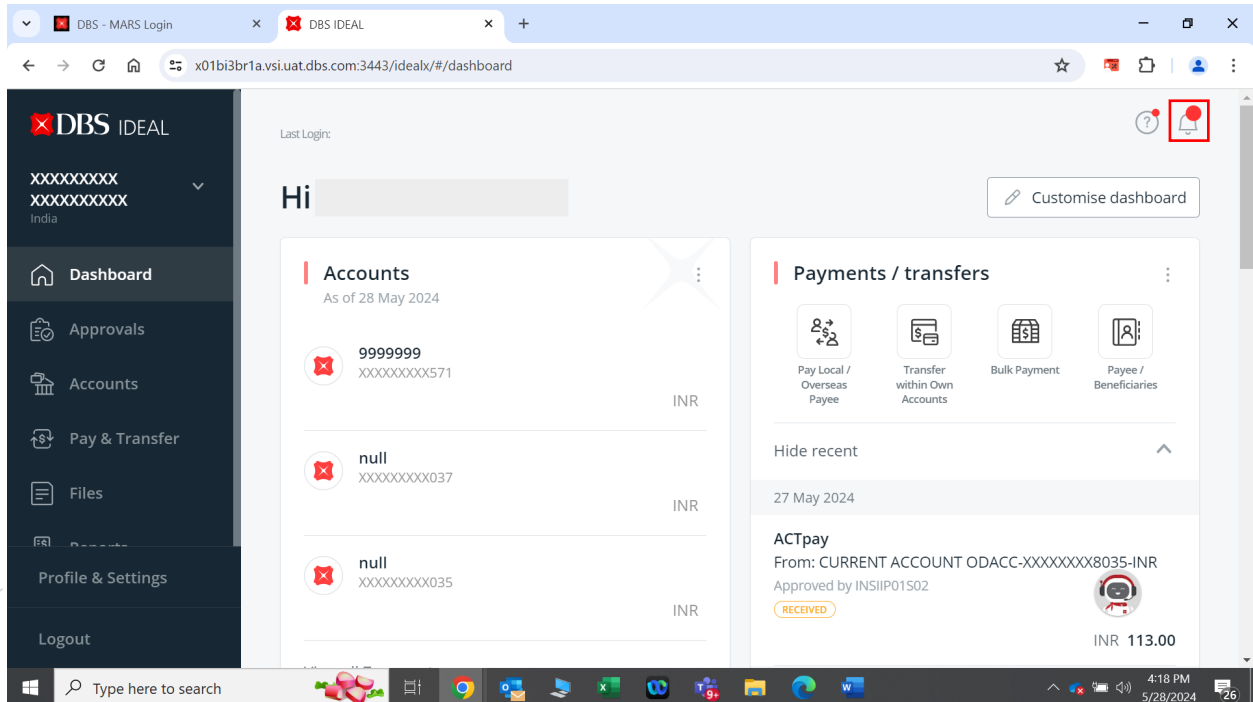


## Step-by-step User Guide - Enabling SMS / Email Alert

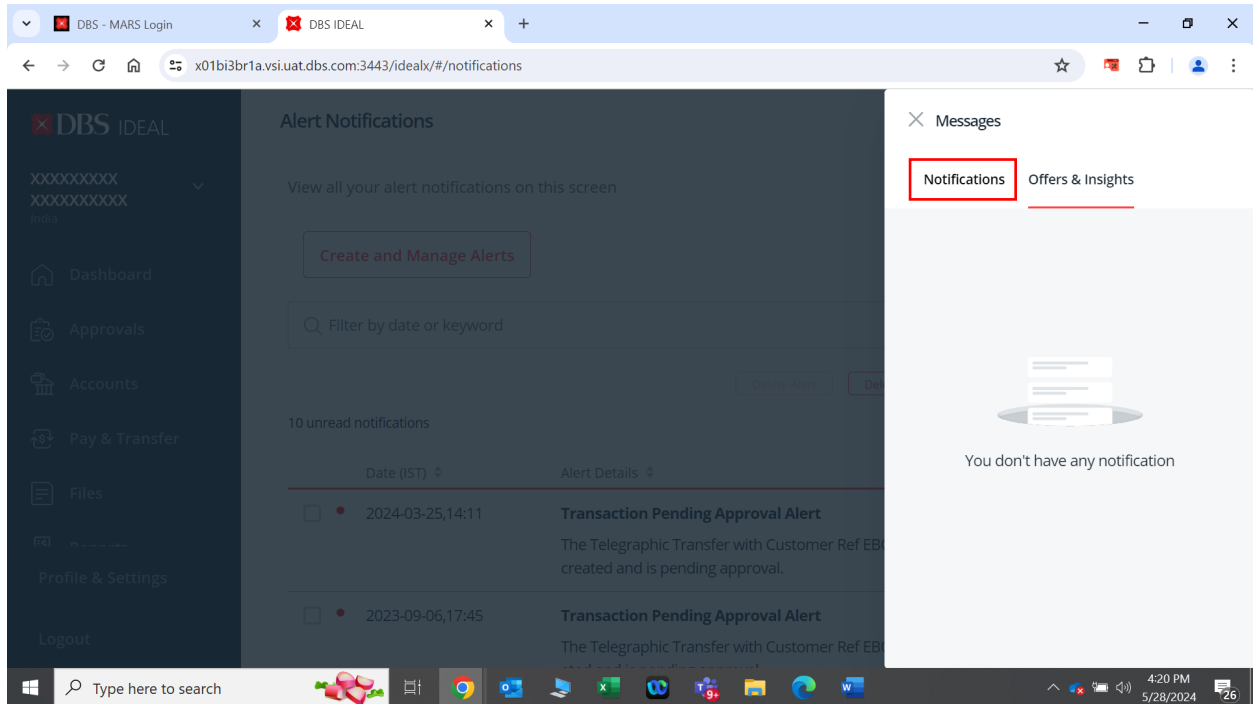
### Step 1: Login to DBS IDEAL with your user credentials.



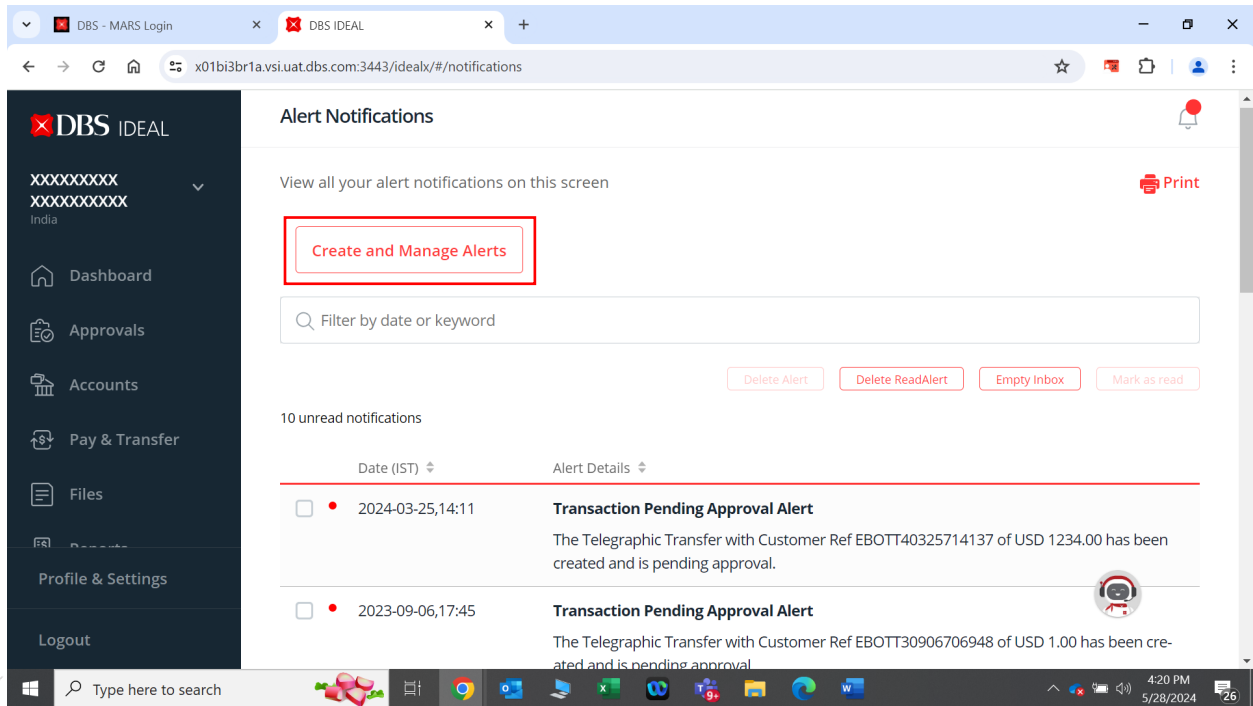
### Step 2: Click on the bell icon on the top right corner of the DBS IDEAL dashboard.



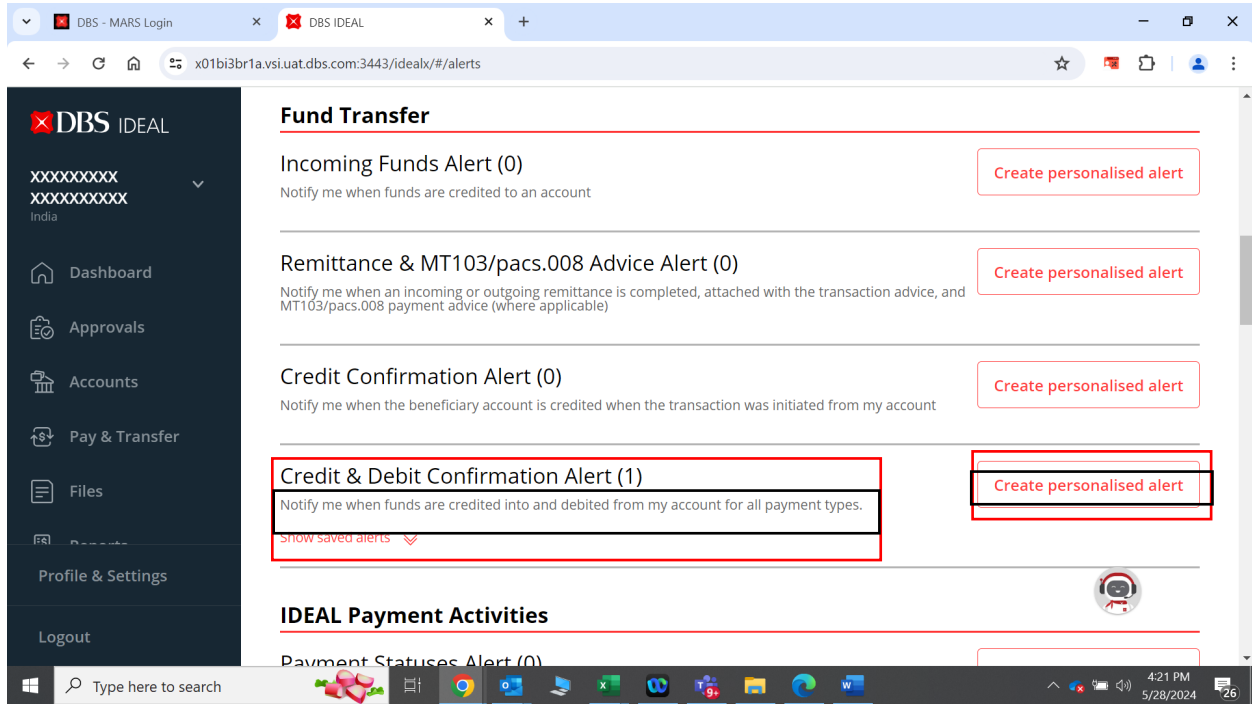
### Step 3: Click on 'notifications'.



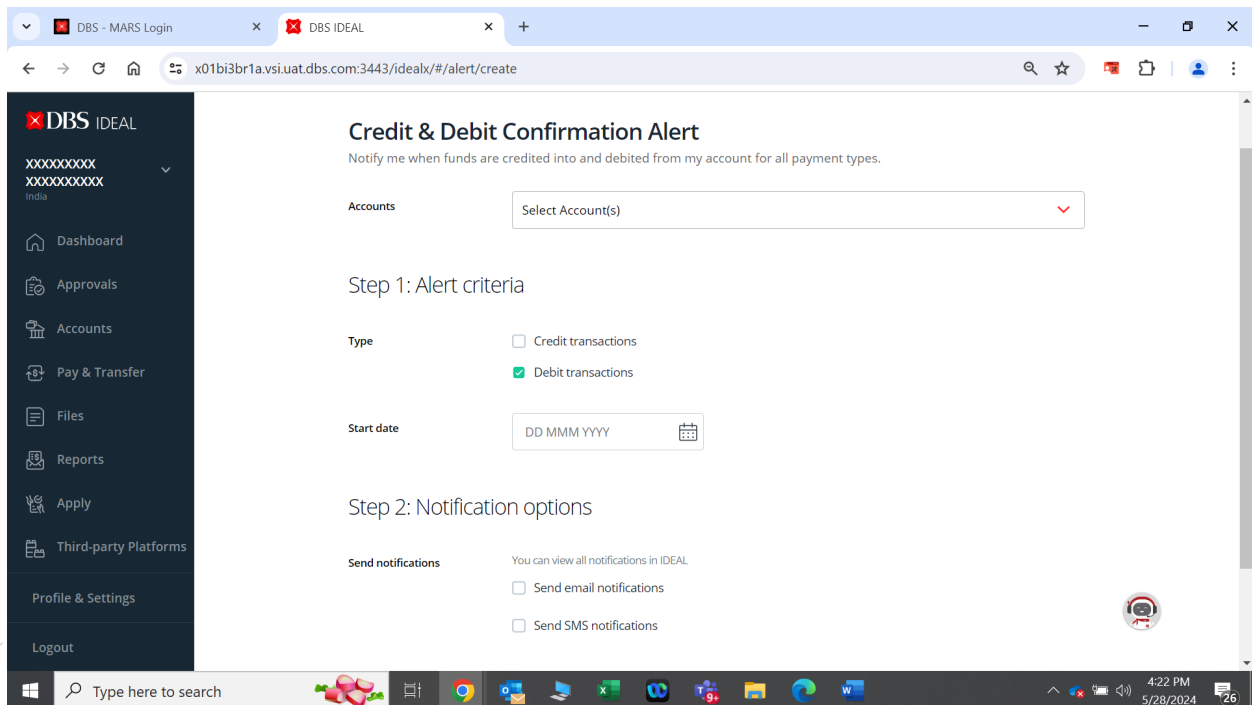
### Step 4: You will be redirected to the 'Alert Notification' page.



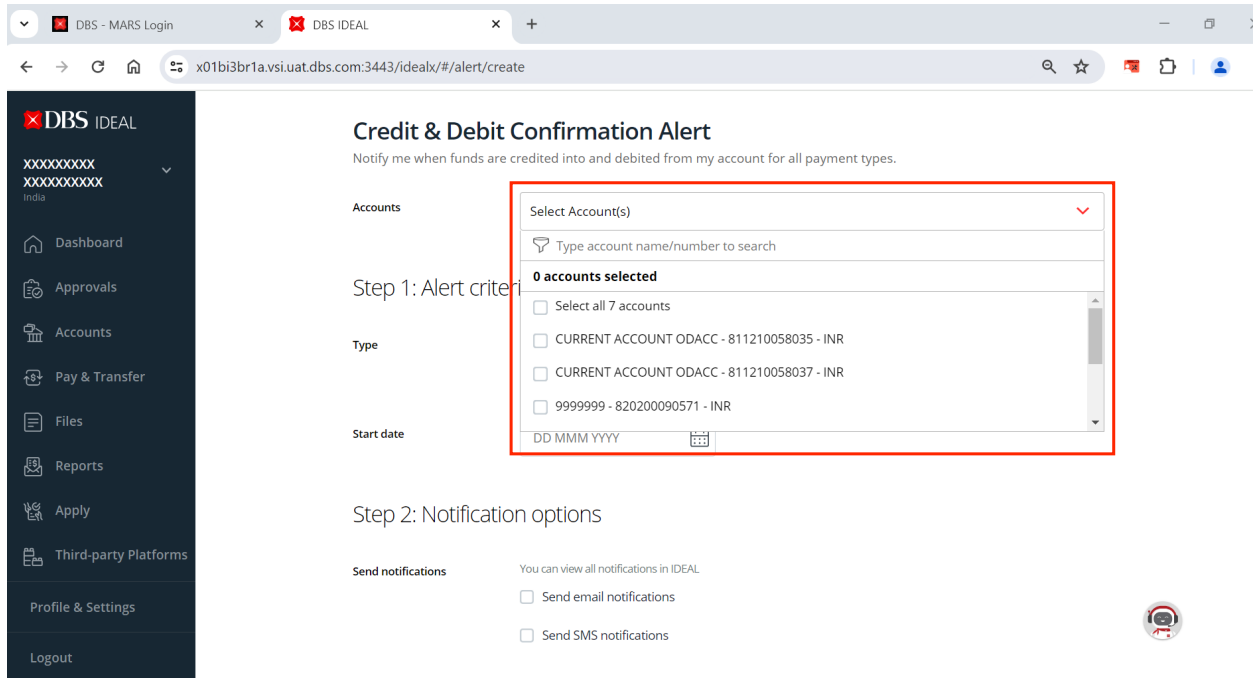
**Step 5: Click on 'Create and Manage Alerts' and scroll to 'Credit & Debit Confirmation Alert' under the Fund Transfer section.**



**Step 6: Click on 'Create personalized alert' button next to it.**



### Step 7: Select the account number for which the SMS / Email Alerts are needed.



**Credit & Debit Confirmation Alert**  
Notify me when funds are credited into and debited from my account for all payment types.

**Accounts**

Select Account(s)

Type account name/number to search

0 accounts selected

- Select all 7 accounts
- CURRENT ACCOUNT ODACC - 811210058035 - INR
- CURRENT ACCOUNT ODACC - 811210058037 - INR
- 9999999 - 820200090571 - INR

**Type**

DD MMM YYYY

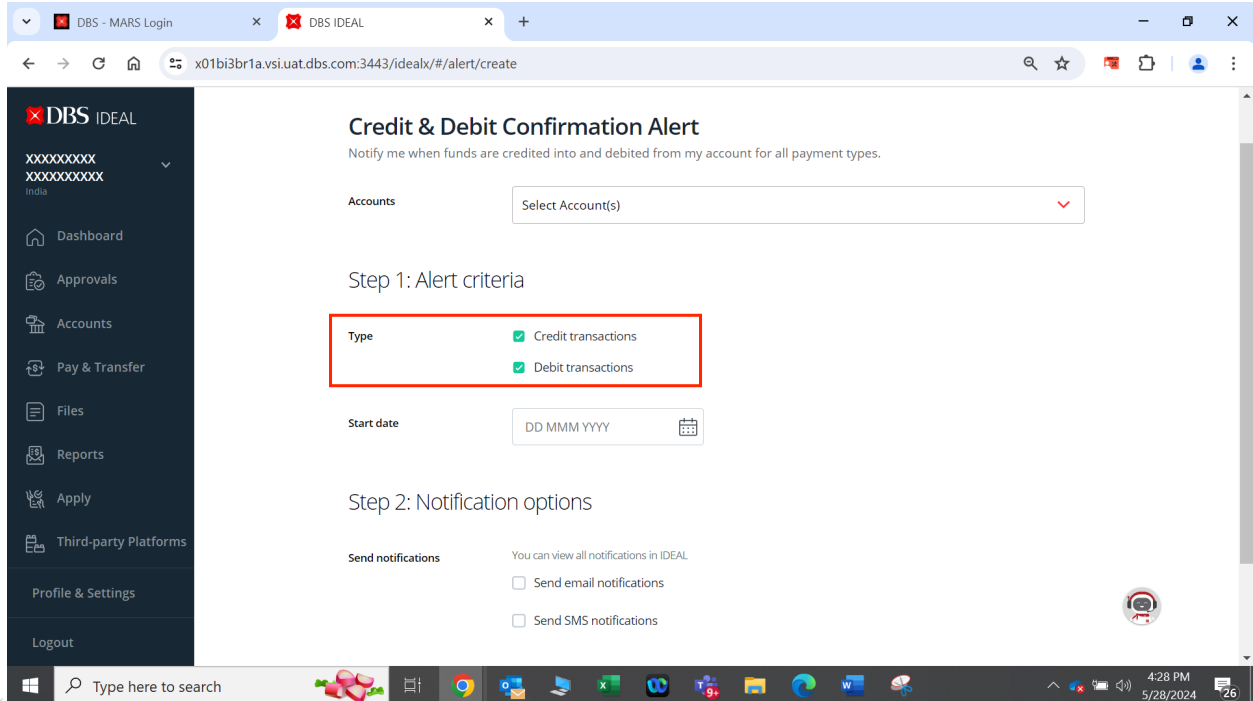
**Step 1: Alert criteria**

**Step 2: Notification options**

Send notifications You can view all notifications in IDEAL

- Send email notifications
- Send SMS notifications

### Step 8: Select the transaction type/s for which alert is needed.



**Credit & Debit Confirmation Alert**  
Notify me when funds are credited into and debited from my account for all payment types.

**Accounts**

Select Account(s)

**Step 1: Alert criteria**

**Type**

- Credit transactions
- Debit transactions

**Start date**

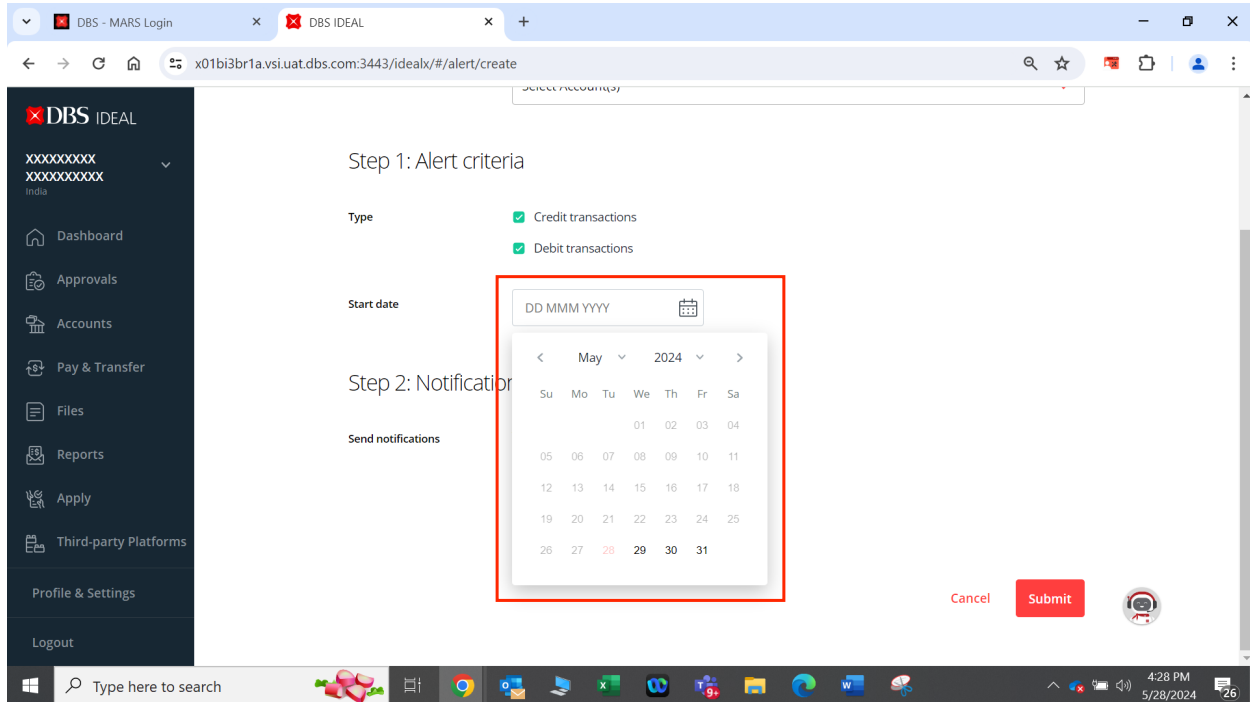
DD MMM YYYY

**Step 2: Notification options**

Send notifications You can view all notifications in IDEAL

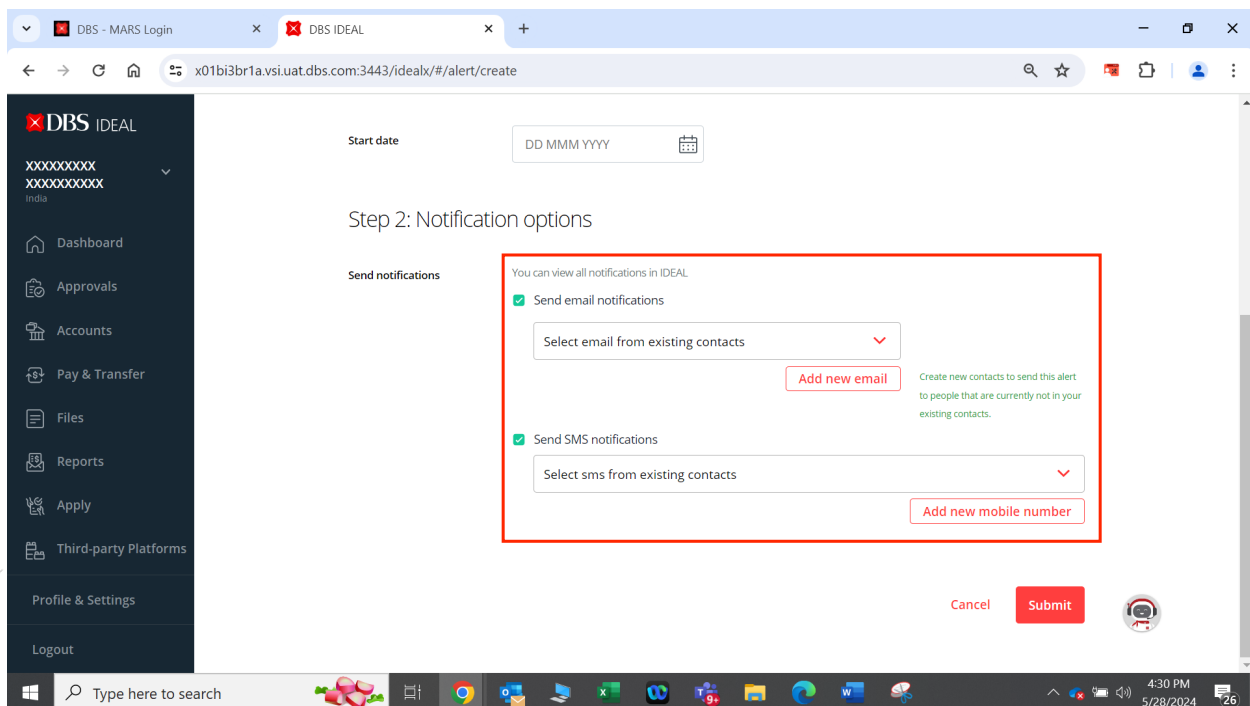
- Send email notifications
- Send SMS notifications

**Step 9: Select the start date when alert is registered, you'll start receiving the alerts from the next day.**



The screenshot shows the DBS IDEAL alert creation interface. On the left is a navigation menu with options like Dashboard, Approvals, Accounts, Pay & Transfer, Files, Reports, Apply, Third-party Platforms, Profile & Settings, and Logout. The main content area is titled "Step 1: Alert criteria" and includes a "Type" section with checkboxes for "Credit transactions" and "Debit transactions", both of which are checked. Below this is the "Start date" field, which is highlighted with a red box and has a calendar dropdown open. The calendar shows the month of May 2024, with the 28th selected. To the right of the calendar is the "Step 2: Notification options" section, which is partially visible. At the bottom right of the form are "Cancel" and "Submit" buttons.

**Step 10: Select the mode of receiving Alerts. Either select from the existing list of email IDs & phone numbers or add new email ID or phone number.**  
*Note: Upto 5 email IDs & phone numbers can be added.*

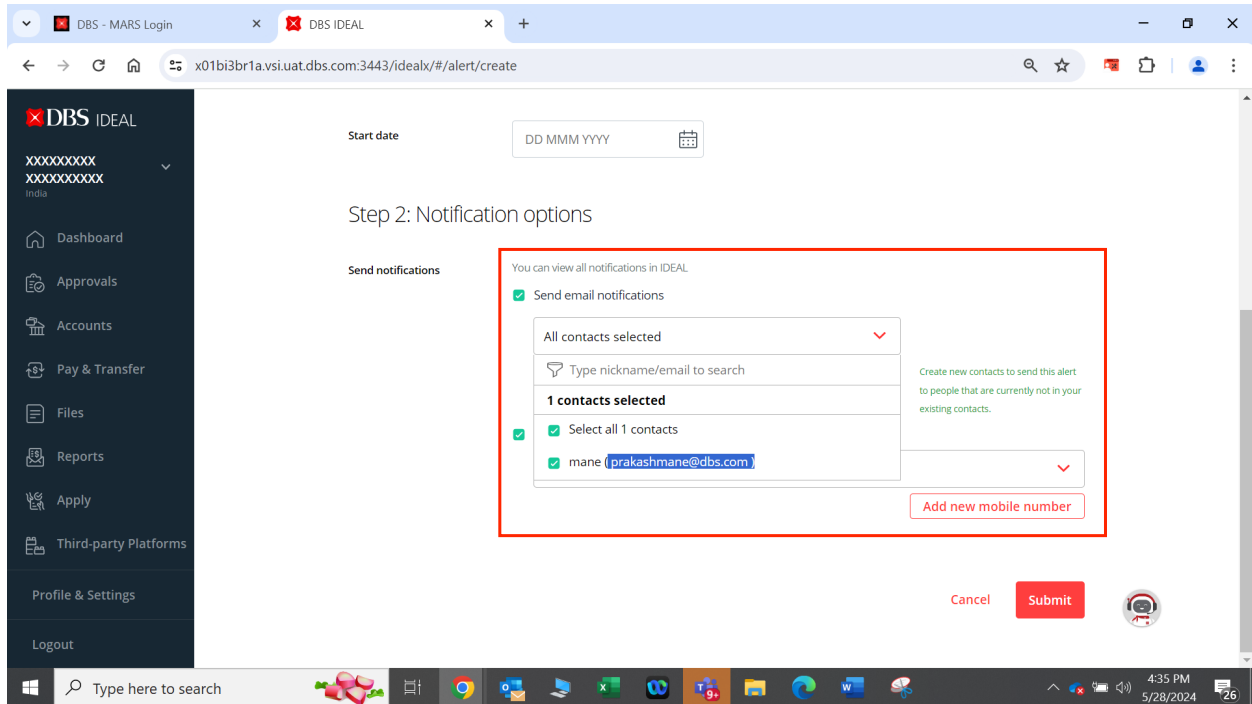


The screenshot shows the DBS IDEAL alert creation interface at the "Step 2: Notification options" stage. The "Start date" field is visible at the top. The "Send notifications" section is highlighted with a red box and contains the following options:
 

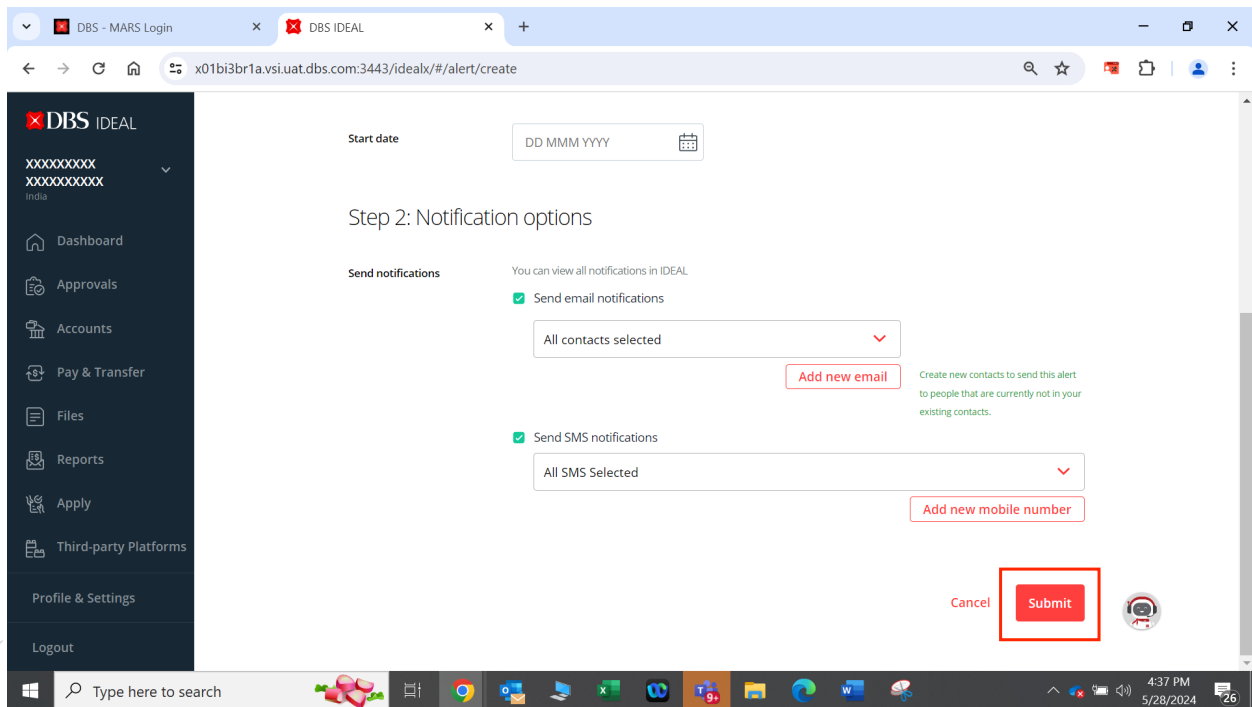
- Send email notifications: Includes a dropdown menu labeled "Select email from existing contacts" and an "Add new email" button. A note states: "Create new contacts to send this alert to people that are currently not in your existing contacts."
- Send SMS notifications: Includes a dropdown menu labeled "Select sms from existing contacts" and an "Add new mobile number" button.

 At the bottom right of the form are "Cancel" and "Submit" buttons. The Windows taskbar at the bottom shows the time as 4:30 PM on 5/28/2024.

**Step 11: You will start seeing the newly added email ID and/or phone number in the drop down.**



**Step 12: Click on submit when all the required email IDs and phone numbers are selected for SMS / Email alerts.**



**Step 13: You'll receive a confirmation on screen once the Alert is created and saved. You'll start receiving the subscribed alerts via selected modes from next day.**

